Appendix 2

Progress against Performance Measures
End of year 2025/26: 1 April 2025 to 31 March 2026

Performance Measure	Target 2025/26	Performance 2025/26 (at mid-year)	Performance 2025/26 (Full year)
a) Deliver an environmentally enhanced City			
% of the City's area that meets the health-based Limit Values and WHO Guidelines for nitrogen dioxide levels.	**90%**	N/A *Annual Measure*	95% (2024)
% of streets with unacceptable levels of litter, detritus, graffiti and flyposting (NI 195).	**<5%**	2.83%	2.85%
***1** Air Quality data is per calendar year. 2025 data will not be available until the autumn; the 2024 figure is reported here as the most recent available.			
b) Protect and promote Public, Animal and Environmental Health and Consumer Protection			
% of checks undertaken on low and medium risk food and feed imports.	**N/A**	N/A	N/A ***2**
% of flight collections attended within 30 minutes of the flight offloading.	**95%**	98%	98%
% of relevant food businesses signed up to the Healthier Catering Commitment Scheme.	**50%**	N/A	N/A***3**
% of justifiable noise complaints investigated which result in a satisfactory outcome.	**90%**	100%	100%
% of planned food hygiene/food control interventions completed.	**100%**	47%	96% ***4**
% of planned Cooling Tower inspections completed.	**100%**	40%	100%

Appendix 2

Performance Measure	Target 2025/26	Performance 2025/26 (at mid-year)	Performance 2025/26 (Full year)
Number of Operation Broadway deployments.	**80**	39	60 *5
*2 It was not possible to set a target for this measure in 2025/26 due to national issues with the processing of imported food and feed under the new BTOM. An alternative appropriate target has been set for 2026/27. *3 The Healthier Catering Commitment Scheme did not commence as intended and funding has been withdrawn. However, advice continued to be provided to businesses as part of a programme of interventions. *4 100% of premises in hygiene risk categories A to D, due or overdue, received an appropriate intervention. 60% of interventions in lower-risk category E premises were completed. Throughout the year, there was a marked increase in the number of food businesses registering, with a business 'churn' of over 20%. *5 Deployments continued to be more intensive due to the nature and scale of the investigations, while the number of deployments has reduced there has been no reduction in time commitment. The target has been reduced accordingly for 2026/27.			
c) Ensure provision of appropriate facilities to enable delivery of services.			
There were no appropriate performance measures for this workstream for 2025/26; instead, progress was assessed and reported through narrative updates only (as provided in Appendix 1).			
d) Financial security and development			
Cemetery and Crematorium to provide an additional 300 lawn graves by the end of Q4 2025/26.	**300**	280	357